<u>Standard Operating Procedure for Fly-boards/ Water Jet Packs In</u> Andaman and Nicobar Islands

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Standard Operating Procedure for Flyboards/ Water Jet Packs Andaman and Nicobar Islands

1. Introduction

These operating procedures are designed for the use of water flight devices (Fly Boards and Water Jet Packs) solely for the leisure activities of tourists. The flying of water flight devices shall be limited to areas with no overhead power/telephone lines, light / nil winds, calm waters and located near the shores. The measures listed under different heading will assist in conducting this waterborne activity safely and efficiently with in the Andaman and Nicobar Islands. Actions taken by the stakeholders can be verified and audited at any time in the future as suggested by the Directorate of Tourism, A&N Islands. The suggested operational procedures contain allowances for updates and amendments to incorporate insights gained from investigations of incidents and accidents that may occur time to time.

2. Objective

- i. To promote A&N Islands as a water-flight sports destination in the National & International market.
- ii. To establish a safe and comprehensive evolving framework for development of water flight sports activities in A&N Islands.
- iii.To establish a simple system for registration of water flight sports centres/ operators and provide consolidated information on guidelines issued by various Departments of Andaman and Nicobar Administration and Ministries of Govt. of India.
- iv.To ensure water flight sports (Fly Boards/ Water Jet Packs) is done in permissible areas in order to protect the marine eco system and prevent damage to corals.

3. Purpose

To stipulate standards for safe and secure Water-Flight/Fly Boards and water jet packs Rides, and conduct operations in pursuance to the Andaman and Nicobar Watersports Guidelines 2015 (clause 8 (h)) and the amendments/ modifications promulgated by the A&N Administration from time to time. The standards for equipment and operating procedures defined herein are intended to establish the minimum acceptable norms for safe and responsible operation of the activity in these islands.

4. Registration/Renewal of Water-Flight Centres

To facilitate operators of Fly Boards and Water Jet Packs, Director, IP&T will grant registration to operator to undertake Fly Boards and Water Jet Packs recreational activities in permitted areas only (as mentioned in Chapter 10, subsection E. paragraph b. of this SOP), and in accordance with the below:

A.No procedures contained in these SOPs shall be interpreted as superseding any maritime laws, rules or standards, whether current or future, that control, or are intended to control environment protection, port operations, vessels operations, passenger safety, crew qualifications and navigational rules and regulations.

B. Registration:

The firm/owner/operator, desiring to operate Fly Boards and Water Jet Packs in the islands shall submit their application online/ offline forms (whichever is available) in the prescribed format (<u>Annexure-1</u>) along with the non-refundable application fee of Rs. 10,000/- (Ten Thousand only) or as prescribed by the Directorate of Tourism, A&N Islands, from time to time in the form of demand draft/pay order in favor of Sr. Accounts officer (IP&T) to the Director (Tourism), Andaman and Nicobar Administration, Sri Vijaya Puram, Pin code - 744101 (Andaman Island) India, before the commencement of operations.

C.Renewal:

- i. The firm/owner/operator, desiring to operate Fly Boards and Water Jet Packs in the islands shall submit their application online/ offline forms (whichever is available) in the prescribed format (*Annexure 1*) along with the non-refundable application fee of Rs 5,000/- (Five Thousand only) per year or as prescribed by the Directorate of Tourism, A&N Islands, from time to time in the form of demand draft/pay order in favor of Sr. Accounts officer (IP&T), to the Director (Tourism), Andaman and Nicobar Administration, Sri Vijaya Puram, Pin code 744101 (Andaman Island) India, before the commencement of operations.
- ii. The application for annual renewal must be submitted to the Director IP&T, along with the required documents as per valid Seaworthiness Certificate issued by the Competent Authority and all other clearance required for operations from respective line department <u>Annexure 2</u> and Safety Audit Report from NIWS, Goa / RLSS(I) at least 45 days before the expiry of existing permission. The Directorate of Tourism, A&N Islands will not be responsible for delay in renewal of the application is submitted late.

D.Terms and Conditions of Registration/ Renewal of Fly Boards /Water Jet Packs:

- i. The Jet Ski, Rescue Boat & Operating platform shall be registered under the provisions of A&N I.V. Rules / M.S Act, as applicable on date, and a copy of the registration certificate along with Seaworthiness certificate must be enclosed with the application for permission to operate.
- ii. Fly Board/ Water Jet Packs should be undertaken in I.V. limits and coastal waters, in compliance with the Circular on 'Operation of Small Vessels of less than 15 tons and net carrying capacity up to 12 passengers and various types of sports crafts at the beaches on the Coast in the open-sea conditions', No. SS/MISC (37)/2003 dated 28-09-2004 issued by the Directorate General of Shipping, Ministry of Shipping, Government of India which is given in *Annexure 2* and should comply all the requirements of I.V. Rules as applicable as on date.
- iii. The Fly-Boards must have CE (Conformete' Europe'nee/European Conformity) certification.
- iv. For annual renewal of permissions, the watercrafts(Jet Ski) and fly-boards along with associated equipment's / accessories shall be subjected to periodic inspection of I.V. Surveyor followed by registration under I.V. Act.

Further, inspection of the water flight centre on its readiness for safe operations shall be carried out by RLSS(I)/NIWS, Goa or any other agency as appointed by the Directorate of Tourism prior to annual renewal of registration.

- v. The Centre shall engage trained crew/manpower/operator with the required qualifications as specified under Chapter 6 of this SOP.
- vi. No foreigner shall be permitted to work as crew or owner without valid work visa and approval of the Administration.
- vii. The Centre must make available all lifesaving equipment, fire-fighting appliances, communication, rescue equipment such as rescue tubes, spine boards with neck brace and head immobilizer and other equipment on their registered rescue boat for their water flight activity. Such a boat must be certified by a competent authority and registered under I.V. Rules as on date. All equipment and appliances must be regularly serviced.
- viii. The Owner shall insure the passengers and crew for personal accident insurance to the extent of at least Rs 5 lakh per passenger/guest and an additional Public Liability of Rs 20 lakh.
- ix. Owner must submit documentation for valid hull machinery and passenger/ crew insurance of Jet ski and Safety Boat.
- x. The owner must also submit an undertaking along with their application that their operation of water-flight activities will be undertaken only in pursuance to these guidelines which must be diligently followed including safety operation procedures, safety precautions, and directions based on weather conditions.
- xi. Fly-boarding should only be done during daylight hours when visibility is good.
- xii.An undertaking indicating that rescue boat engaged for Fly Board / Waterjet packs will not be utilized for any other activity at that time.

5. Requirements to open Water-Flight Centres

A. Classroom: shall be equipped as below:

- a. Size shall be minimum 12x12 feet.
- b. Seating arrangements must be sufficient.
- c. To have LCD projector and sound system for Audio & Video presentation.
- d. White board with markers.
- e. Live video of Fly Boards and Water Jet Packs operation for the better understanding of operation.
- f. Sufficient literature/reading material for the Guests.
- g. Sufficient and safe storage space for safety equipment and fly-board related equipment.
- h. Change room for guests.
- i. Reception area for Check-in and waiver forms.

- j. Locker facility for guests' personal belongings.
- **B.** The Centre should undergo **mandatory registration** with Directorate of tourism, A&N Islands through a process as mentioned under Chapter 4 of this SOP.
- **C. Teams:** The Centre comprises of two teams. First team is a safety team comprising of the safety boat operator and the look-out person. The second team is Operations team comprising of Jet Ski operator, flyboard instructor (1male, 1 female), and one receptionist. Their roles, qualifications and training certification are clearly defined in Chapter 6 of this SOP. Certification for the same must be submitted for registration and renewal of Water-flight Centre.
- **D. Equipment:** The water-flight centre must engage very specific certified high quality equipment meeting all required norms as mentioned in Chapter 7 of this SOP. Proof of the same must be submitted with registration documents.
- **E. Area of Operation:** must lie within IV limits and must be demarcated and notified by A&N Administration, in consultation with NIWS/RLSS(I) or any other agency specified by Directorate of Tourism A&N Islands, for which NOC from Port Management Board must be obtained. Area of operation for each operation should have a clear radius of approx. 25 meters (1520 square meters) around the floating platform to provide space to maneuver, perform stunts, and safely land without interference from other watercrafts. In waters with strong currents or choppy conditions a clear radius of 30 meters around the platform is required. This radius has to be in addition to the platform and can only be measured once the size of the platform is clear. Note here that a **maximum** of 3 fly-boards can operate from any single area of operation.

6. Manpower and Qualifications for Operations

A total minimum of 6 personnel are required for efficient running of Water-Flight Operations. They are mentioned below with their required minimum qualifications. Proof of qualifications through certification by the mentioned organizations is mandatory. Fly-board instructor to tourist ratio is 01:01. It is mandatory to have at least 01 female fly-board operator and 01 male fly-board operator in each registered water- flight Centre.

- **a.** <u>Ashore:</u> Minimum of a Receptionist trained to liaison with TSET and Rescue teams during emergencies in addition to registration, video display and office related activities is required.
- **b.** <u>Jet Ski Operator:</u> Should be qualified in the following courses: i.Life Saving Techniques.
 - ii.Power Boat Handling Level III (Safety Boat) through RLSSI/NIWS or a body recognized by the Directorate of tourism, A&N Islands.
 - iii.Certification in operating both Fly Boards and Water Jet Packs by NIWS/RLSS(I)/YAI/INSWS/OEM or any certificate given under I.V. Rule of Andaman & Nicobar Islands for handling such boat.

- c. Safety Team (Afloat): comprises of two personnel:
 - i. <u>Safety Boat Operator</u>: Must have valid certification in Safety Boat Handling and Life Saving Techniques certification from RLSS(I)/NIWS or the equivalent.
 - ii.<u>Look-Out Person</u>: Certification in LST, Marine First Aid and CPR from RLSSI/ NIWS/YAI or the equivalent.
- **d.** <u>Fly-Board Instructor/Operator:</u> Each Centre must mandatorily possess at least 01 Male and 01 female Fly-board Instructor/operator. Fly-board operators should be qualified in:
 - i.Life Saving Techniques certified by RLSSI/NIWS or a body recognized by Directorate of Tourism, A&N Islands.
 - ii.Completed Fly-Board Instructor/Operator Course Certified by RLSSI/NIWS/YAI/OEM.
 - iii.Proficiency in swimming 500 meters in under 8 minutes.
- **e.** Rescue Boat Operator must hold a certificate issued under IV Rule of Andaman & Nicobar or equivalent as acceptable by the statutory authority.

7. Equipment for Fly Board/ Water Flight Centres

Equipment and Quality Control:

A) <u>Fly-Board</u>: The fly-boards should be procured only from reputed manufacturers to ensure safety and quality. The Original Equipment Manufacturer (OEM) provides an Operations Manual that details the list of required equipment, their quality standards, usage instructions, and expected lifespan. All equipment listed in this manual be considered mandatory for operations.

To maintain transparency and facilitate regular checks and audits, all operators should provide a certified copy of the Operations Manual of the fly-board they will be using for tourist activities to the Tourism Department and Safety Auditing Agency. This is to serve as a reference and aid in ensuring adherence to the stipulated guidelines.

The Fly-Boards are to be manufactured by a reputed firm having CE quality control mark/certificate. The fly-Boards should be maintained as per the recommended schedule by OEM under the supervision of authorized person appointed or authorized by OEM.

B) Jet Ski: Fly-boarding will work only with a Seadoo, Kawasaki, Yamaha and Honda PWC. It should be Manufactured by a reputed firm having CE quality control mark or wheel mark on type approval certificate or builder certificate. The craft shal be maintained as per the recommended schedule by OEM under the supervision of authorized person appointed or authorized by OEM. Registration and Sea Worthiness Certificate to be issued as per IV Rules of A & N Islands.

- C) <u>Safety boat</u>: It must have a minimum seating capacity of 4+2 (4 guests + 1 boat operator and 1 look-out person), fitted with minimum 40HP engine. It may be used for dual purpose of ferrying guests from the beach to the platform and for remaining stationary on standby and ready for emergency situation if it should arise. It must meet all the criteria as mentioned in Chapter 10 Subsection A of this SOP.
- **D)** <u>Safety Gears</u>: All the safety gears are designed, manufactured and maintained to meet ISO / CE / Quality Standards for the following safety gears that are considered mandatory for fly-boarding:
 - (i) Helmet
 - (ii) Goggles
 - (iii) Life jacket- approved by any classification society authorized by DG Shipping.
 - (iv) Gloves
 - (v) Knee and elbow pads
 - (vi) Wet suits/ neoprene shorties/ neoprene shorts.
- E) <u>Floating platform</u>: It is mandatory for any company setting up a water-Flight Centre to maintain a floating/docking platform by which the Jetski can comfortably dock before and after each session, the guest can kit-up comfortably and safely, and the safety boat can safely come alongside without damaging or harming the other two.
- i. The floating platform should be set up at a water-depth location of 4-5 meters.
- ii. It has to be of minimum length 6 meters and minimum width of 4 meters. Such a platform can accommodate 1-3 fly-boards.
- iii.It must here seaworthy certificate as per ANI I.V. Rules Act as on date.
- iv.If multiple fly-boards are being operated simultaneously a larger platform is necessary to accommodate each rider's equipment and ensure safe distances between them.
- v. The platform should have anti-skid surface and handrails with clearly designated entry and exit points from where the rider can comfortably board and disembark.
- vi.Jet ski docking area should be clearly designated and away from the edges to prevent movement.
- vii. For multiple fly-board usage, each fly-board user must have their own designated zones for take-off, landing and storage of hoses and cable to prevent tangling or interference between operators.

8. Hydrological/ Sea Conditions for safe operations

- i. Water depth should exceed 4 meters.
- ii. Clarity should be sufficient to detect any obstacles on the seabed.

- iii.Before commencement of operations, local weather conditions shall be assessed and conformed to as per advice of Port Control Tower/PMB / TSET team/Beach Officer.
- iv. During operations weather and sea conditions are to be constantly monitored for sudden wind gusts, turbulence, rain, fog, or any conditions that may affect the efficient and safe operations of the sport/activity.
- v. If TSET teams/Beach Officer/PMB officials present at the site declare the local conditions unsafe for operations then their advice is final and must be adhered to.
- vi. Wind conditions must remain within 9 knots at the location of operation.
- vii. Wave height should not exceed a height of 1 meter.
- viii. Open sea within 800 meters to a safe approachable shoreline, bays, lakes, water-bodies with minimal water flow and currents, seabed should be devoid of rocks, corals, jetties, sunken wrecks or debris, and tall weeds in which riders or engine propeller can get entangled.
 - ix. Ensure a safe distance of at least 1.25 times the length of the hose (55 feet) from other vessels, boats, swimmers, divers, floating or fixed jetties and other water flight devices.
 - x. Conduct surveys to confirm the absence of underwater obstructions including fishing nets, ropes and excessive garbage that can entangle themselves with riders/PWC in planned operational areas.

9. Briefing Procedures, and Medical Fitness

9.1. Pre-Activity Briefing: A mandatory pre-flight checklist is attached as part of this SOP in *Annexure 4* for the operator to quickly run through before commencing each session. The following pre- activity briefing is for Jet Ski and fly-board Operator, and the fly-board riders/guests:

A. Jet Ski and Fly-board Operator:

- i. The rider/guest, whether swimmer or non-swimmer, whether a novice or experienced user of water flight device.
- ii. Duration of the ride and area of operations.
- iii. Max power allowed to be applied.
- iv. Location of safety Boat.
- v. Likely density of traffic, presence of other water users, fly-board operators, swimmers etc.
- vi. Sea and weather conditions.

B. Fly-Board Rider/guest:

- i. An overview of the operating principles of Water Flight Device.
- ii. Explanation of the body positions and use of shoes / controls for flight control.
- iii.In-depth instructions on how to stand on the board, take off and land, move forward and backward, and execute turns.

- iv. Duration of the ride and area of operations.
- v. Max power allowed to be applied.

C. Pre-excursion safety briefing:

All Guests are to compulsorily undergo Fly Boards and Water Jet Packs a familiarization session/safety briefing on its operation for minimum 30 minutes. The Chief Instructor/ instructor should cover the following aspects:

- a. Description of the activity itself.
- b. The activity will be conducted on 01: 01 ratio.
- c. Controls of the Fly Boards and Water Jet Packs in the water.
- d. Safety precautions.
- e. Hazards/risks involved in Fly Boards and Water Jet Packs.
- f. Interactions; Q & A session
- g. Exclusion of any Guest who may be afraid or intimidated prior to participation.
- h. The Fly Boards and Water Jet Packs familiarization lesson/safety briefing shall be recorded in the form of release of liability as given in *Annexure 3* which is signed upon by all guests/tourists/individuals.
- i. For Pre-departure checklist kindly refer to Annexure 4.

9.2. Medical Fitness for Operators and Tourists:

- i. <u>Operators</u>: Tests and Standards as laid down in Maritime Labor Convention (MLC), 2006, and International Convention on Standards of Training, Certification and Watchkeeping for Seafarers (STCW Convention), 1978, amended in 2010 (section A-I/9 of the STCW).
- ii. <u>Tourists</u>: People who have dislocated shoulders or knees, or who can't dive into the water due to medical reasons, shouldn't fly-board. It is not recommended for pregnant women or people with spinal problems. And all aspects as described in Chapter 10 subsection E. paragraph e. of this SOP.
- iv. Considering multiple factors, it is advisable for tourists who wish to participate to submit a self-declaration form maintained by the operator, to be designed by a Sports Medicine Specialist or any other Medical Specialist deemed suitable.
- v. A suitable Liability Release Form example attached in <u>Annexure 3</u> must be duly signed and maintained before commencement of activity. For Tourist Registration form, kindly refer to <u>Annexure 5</u>.

10. Emergency and Safety Procedures, Precautions, Dos and Don'ts

<u>Emergency Preparedness and Response</u>: Efforts should be made to prevent any incidents / accidents / emergencies, preparation for any emerging situation. Procedures of Emergency Preparedness and Response for Water-Flight operations may include but are not limited to:

A. Safety Boat/Rescue Boat:

- i. Boat must be certified by a competent authority/ registering authority under I.V Rules, as applicable on date.
- ii. It must possess on it all fire safety equipment such as fire extinguishers

- of marine type approved A, B, C, of 4.5 kg with clear validity stipulation.
- iii. It should carry life-saving equipment such as rescue tubes, life buoys, life jackets, First Aid kit, Oxygen cylinder with capacity for 45 minutes, stretcher/spine boards with neck brace and head immobilizer and other equipment on their registered rescue boat for their water flight activity.
- iv. It should be equipped with a detailed Marine First Aid Kit.
- v. It should be with proximity to the operations and available for immediate response.
- vi. It should be fitted with an engine no less than 40 HP.
- vii. The Recue-boat shall have 01 duly certified Boat-driver trained on power boat handling level III as per IV Rules applicable as on date and 01 Lookout person certified in Life Saving Techniques involving power boats, Marine First Aid, CPR by NIWS/RLSS(I) handling critical injuries and required certificate as per IV Rules. It shall not be engaged for any operations during the activity.
- viii. The persons stationed on rescue-boat shall not be involved in any other activity apart from ferrying the guests for the flyboard activity and rescue duties.
- ix. Any emergency such as loss of control, navigational hazard to other crafts, pollution entanglement, or passenger distress must immediately be communicated to the Beach officer/ TSET teams present on site along with Coast Guard, Port Control, and Police control Room through VHF sets.
- xii. Ashore personnel are to be positioned within the Water Flight Devices operations centre to co- ordinate safety operations, and carry out risk assessment and management. Such personnel shall be tasked with coordinating rescue operations and liaising with external agencies/authorities.
- xiii. The onus of any negligence, or incident, or accident that takes place during the activity rests entirely on the owner of the water-flight centre and therefore must be carried out with extreme caution.
- xiv. The guidelines on safety standards laid down by the auditing agency as appointed by the Directorate of Tourism shall be implemented.
- xv. The owner of the water-flight centre must immediately file an Incident Report to the Directorate of Tourism upon any incident involving injury or rescue requiring medical attention.
- xvi. A drill for emergency response to be prepared and verified by Safety Auditing Agency during annual audit and same to be practiced and recorded as per approved matrix (Annual calendar).
- xvii.During the event of any emergency kindly refer to our 'Name and

contacts of Officers of A&N Administration' that can be contacted during the event of an emergency in *Annexure* 6.

B. Mandatory safety checks and precautions:

- i. Maximum permissible weight limit of each board shall be as per the stipulation of the manufacturer.
- ii. All guests must wear IACS/IRS/DGS/SOLAS approved type-III PFDs/ Life Jackets of appropriate size and buoyancy during entire duration of operation.
- iii. Always wear helmet and life jacket for protection.
- iv. Wearing neoprene shorts is advisable as the ingress of water through body orifices can cause severe injuries.
- vi. Jet pack types of water flight devices must be secured properly around the waist to avoid injuries in the groin region.
- vii. The Jet Ski / PWC with engine power rating between 100 and 300 HP.
- viii. After every 2 hours of use, check all connectors, swivels, seals, screws, hoses and other parts for any damages or wear and tear.
- ix. Ensure that the reasonable power setting of Jet Ski / PWC is set for experienced users and minimum power used for novices, to avoid accidents.
- x. The Fly-board hose should be tethered to the front of the Jet ski.

C. Cut off Engine of Jet Ski / PWC, if:

- i. The head of the flyer operating the water flight device is observed to be submerged underwater for a period exceeding 2 seconds.
- ii. In event, the flier appears to be rapidly approaching the Jet Ski / PWC or violently falling into the water. The fly-board user must not come within 15 feet of the Jet Ski.
- iii. If the flier operating the water flight device is seen moving towards shallow waters, other crafts, swimmers or the Jet Ski / PWC itself.
- iv. If the flier is observed carrying out hazardous stunts or violent turns.
- v. The rider displays a particular distress sign as decided and communicated by the operator in case of rider distress.

D. Don'ts:

- i. Do not use Water Flight device for underwater swimming.
- ii. Do not supersede the maximum permissible weight-limit of the board as per stipulation of the manufacturer.
- iii. Avoid copying stunts performed by professionals and abstain from

- aggressive maneuvers.
- iv. Keep a distance of at least 4 meters from the Jet Ski / PWC, and avoid making turns with a radius less than 4 meters.
- v. Do not execute 360 degree turns while flying the water flight device.
- vi. Do not increase the jet ski / PWC RPM above 4500.
- vii. Do not tamper with the buoyancy elements of the jet ski / PWC.
- viii. Do not operate the water flight device in waters less than 4 meter depth.
- ix. Water Flight Devices are NOT to be used in Swimming Pools.
- x. Fire Hydrants should never be used as hoses for water flight devices.
- xi. Do not allow a beginner guest/rider to cross a height of 5 feet on their first 10 minutes.
- xii. Do not allow the guest/rider to remain in a position where his head is submerged underwater for over 2 seconds.

E. Dos:

- a. The Owner shall strictly observe all safety norms specified by the Department of Tourism/NIWS/RLSS(I)/ from time to time.
- b. The Owner shall undertake the activity only in areas demarcated and notified for said purpose by A&N Administration, in consultation with NIWS/RLSS(I) or any other agency specified by Directorate of Tourism A&N Islands, that lie within the port limits for which NOC from Port Management Board must be obtained.
- c. The Owner shall ensure all guests offered with the fly boards and water jet packs are above the age of 18 years and below 50 years. Children below 18 years should not be allowed.
- d. All guests desiring to take the fly boards and water jet packs must read and sign an assumption of risk and release of liability waiver prior to participating in the activity as per Standard Form annexed at *Annexure 3*.
- e. The guests should be good in physical health and should not have any serious ailments/medical conditions, any kind of heart ailments or had heart surgery, angina or blood vessel surgery, colour blindness, Asthma or wheezing with breathing or exercise, sinusitis or bronchitis, any lung disease, epilepsy, seizures or history of blackouts or fainting, high blood pressure, bleeding or blood disorder, ear disease, hearing loss, history of diabetes, arthritis, any history of injury to the bone or bone marrow. Such cases and pregnant ladies shall not be allowed for this activity. The fly boards and water jet packs center shall display this at a prominent place for attentions of the Guest. An undertaking to this effect shall be obtained from the Guest in the format attached at *Annexure 3*.

Riders who have pre-existing medical conditions such as high blood pressure, must obtain physician's clearance before riding a Water-Flight Device. Those with a history of seizures / suffering from epilepsy shall not be permitted to ride the device.

- f. The Owner shall display the carrying capacity of the fly boards and water jet packs (as in the I.V. registration certificate), emergency contact details, registration number & date, owners name etc. inscribed in appropriate size at a prominent place inside the safety boat and easily visible to the Guests.
- g. The Owner shall have the I.V. Registration Certificate of the safety boat or its copy secured onboard at all times and shall produce it on demand to the officials of the Directorate of Tourism/Police/TSET/ other law enforcement authority appointed by the Administration.
- h. The Owner shall observe the period and hours of operation as specified in the permit granted by the Directorate of Tourism.
- i. The Owner shall ensure that:
 - i. Buoyancy aids for all age groups are sufficient.
 - ii. All guests wear IACS/IRS/DGS/SOLAS approved Type-III PFD's/Lifejackets of appropriate size and buoyancy through entire duration of operations.
 - iii.Guests should not wear bikinis or loose clothing (like sarees, long gown and dupattas) that can cause distress for themselves or for their rescuers.
 - iv. Guests are not allowed to carry any eatables or plastic bags.
- j. The Owner shall maintain a register on annual maintenance/repair record of all equipment meant for the operations and produce before the concerned authorities, if so desired.
- k. The Owner and Crew members to ensure strict environmental compliances during operations. There shall be no pollution, thru plastic wastes, oil spills etc. is not approved in the marine environment; or any damage caused to underwater marine life.
- 1. Water Flight Device Rider/Guest Mandatory requirements are as follows:
 - i. The Fly Board activity should be conducted 1:1 ratio (01 tourists: 01 instructor).
 - ii. The rider must be over the age of 18 years.
 - iii.Non-swimmers who wish to ride along with the fly-board instructor shall be closely monitored while on the water.
 - iv. The guests/riders and operating team members are not permitted be under influence of alcohol or narcotics.
 - v. Riders must wear appropriate clothing which will protect them against the force of water ingress to sensitive areas of their bodies. Therefore,

riders cannot be permitted in sarees, dhotis, lungis, bikinis, skirts, gowns, and such clothing. They must wear neoprene shorts, neoprene shorties, neoprene or triathlon swim suits, and the like. It is mandatory for the operator to keep a few of these of various sizes in stock for guests who do not possess the same.

11. Safety Audit & Annual Maintenance Procedures

11.A.) Safety Audit:

- (i) The owner shall maintain a register on annual maintenance / repair record of all related equipment for operations and produce them before the concerned authorities as and when required basis.
- (ii) An Annual Safety Audit be carried out by authorized agencies appointed by the Tourism Department i.e NIWS, Goa/RLSS(I)/ any other agency appointed by Tourism Department.
- (iii) The annual audit of the firm/centre, its logistics and necessary emergency response procedure must be verified by authorized agencies as listed by IP&T.
- (iv) The survey and certification of boat, rescue boat and platform are to be carried out by IV/MS as per registration of the boat, rescue boat and platform. Sea worthiness certificate, clear demarcation of the area of operation, and passenger carrying capacity need to be obtained.
- (v) All clauses under Chapter 4 (Registration/Renewal of Water-Flight Centre/Operator) of this SOP will be strictly adhered to for annual safety audit.
- (vi) Valid Documentation of day-to-day activities, incidents, accidents, total number of guests, tide, wind and sea-state must be maintained and submitted as and when required basis to Department of Tourism.

11.B.) Annual Maintenance Procedure:

- (i) The Original Equipment Manufacturers (OEMs) of these devices would have outlined the necessary and recommended actions concerning Periodic Maintenance. Therefore, it is compulsory for all operators to provide a certified copy of the Operating, Maintenance, and other relevant manuals for the equipment in use. Operators are required to perform routine maintenance actions and maintain a record of such activities.
- (ii) The annual maintenance of all equipment to be carried out by OEM or its authorized representatives as per the maintenance schedule of respective equipment. Or, as per laid down procedure of the registering/surveying authority as applicable.

12. Supervision of Water-flight Activities:

Operating Procedures should be evolved to cater for emerging situations, with the following steps taken by a designated safety team such as RLSS(I)/NIWS:

- (i) <u>Constant Monitoring and Study of day to day Operations</u>: The designated team may be tasked with the day to day operations of Water Flight activities and producing reports in order to make appropriate additions and amendments to operating procedures as and when required basis.
- (ii) <u>Risk Management</u>: The team consisting RLSS(I)/NIWS officials is responsible for identifying potential hazards and assessing risks related to the operations of Jet Skis with Water Flight Devices which include, but are limited to:
 - Navigational Hazards.
 - Non-Compliance of rules and regulations.
 - Situations arising due to increased inflow of tourists.
 - Hazards emerging due to increased boat / other vessels traffic.
 - Hazards emerging due to deterioration of weather.
 - Hazards arising due to pollution or fishing in the operational area.

(iii) Environment Protection:

- a. Personnel operating the Jet Ski with Water Flight Devices boats shall adopt measures to protect fragile areas and the fishes and organisms that live there.
- b. They must also ensure no guest is carrying plastic bags /packets, or bottles that they can throw into the water.
- c. Any violation of Wildlife Protection Act shall be punishable as per the A&N Wildlife Protection Act.
- d. In case of offence in respect of Wildlife (includes Marine life) listed in Schedule I or part II of Schedule II, the penalty is applicable as per the A&N Wildlife Protection Act.

(iv) Penalty:

- i. Any operator who causes harm/injury/death to a tourists/general public/third party on account of their actions/irresponsible behavior /negligence or the craft being operated in unfit condition etc. shall be punishable as per the relevant Penal Law for time being in force.
- ii. During the pendency of trial, the license of the operator shall be suspended barring from operating any water sport activities.
- iii. If proved of any grave violation of A&N Watersports Guidelines-2015, DG Circular No. SS/MISC (37)/2003 dated 28-09-2004, IV Rules of A&N Islands, Standard Operating Procedure (SOP)of Fly Board / Water Jetpacks causing any harm/ injury/death to a tourist/ general public/ third party by the operator, the license of the operator shall be terminated.

ANDAMAN & NICOBAR ADMINISTRATION DIRECTORATE OF TOURISM PORT BLAIR

APPLICATION FORM FOR REGISTRATION OF WATER-FLIGHT/ FLY BOARDS A ACTIVITY

General Documents

1.	Name of the Owner(s) (individual/company/organization etc)	1	2	3
	• Sex			
	Date of birth			
	Aadhar card no.			
	Nationality			
	Passport details of foreigners			
	Country name			
	Passport no.			
	Visa details			
	RAP details			

Work permit			
Present address			
Landmark			
Village/City			
Tehsil			
District			
State/UT			
Pin code no.			
Communication Address			
Landmark			
Village City			
Tehsil			
District			
State/UT			
Pin Code no.			
Contact no.			
Landline			
Fax			
Mobile			
E-mail address			
PAN number (in India)			
2. • Details of Demand Draft for	Registration of Water-Flight/ Fly Boards a	nd Water Jet Packs Adventure Activity	
Bank name			

	Branch name			
	IFSC code			
	DD no. and date			
	Amount			
3.	only)	Renewal of Water-Flight/ Fly Boards	and Water Jet Packs adventure act	ivity (for office use
	Date of expiry			
	Date of submission			
	Bank name			
	Branch			
	IFSC code			
	DD no. and date			
	Amount			
4.	Whether the firm is a Proprietorship firm or Partnership firm	Proprietorship firm (Put ✓ Mark)	Partnership firm (Put ✓ Mark)	
	Registration details			
5.	 Name and address and contact ownership) 	t details of the Local Agent or local Repr	resentative in Andaman (in case of for	eign nationals
	Name of local agent			
	Sex			
	Date of birth			
	Aadhar card no.			
	Nationality			
	Landmark			
	•			

	Village/city	
	Tehsil	
	District	
	State/UT	
	Pin code no.	
6.	Address of the office in mainland –	- India and abroad
	Name of the office	
	Name of the owner	
	Sex	
	Date of birth	
	Aadhar card no.	
	Nationality	
	Landmark	
	Village/city	
	Tehsil	
	District	
	State/UT	
	Pin code no.	
	• Contact no.	
	Landline	
	Fax	
	Mobile	
	Email address	

Website, if any	

_	D . 1 CI C W	. F! 1./F! D 1 13	X . I . D	1 ,			
7.		ater-Flight/ Fly Boards and V	water Jet Pac		•	T 7 1 1	114 CT
		Particulars		Registerin	ig Agency	Vali	dity of Insurance
	Personal accident insur						
	• Insurance coverage of hull and machinery	Jetski, Flyboard, Water Jet p	acks,				
	• Insurance coverage of	Rescue boat hull and machin	nery				
	Insurance coverage of Name of staff	staff/personnel					
8.	Details of registration cer	rtificate of Shop and Establ	lishment				
	Name of the establishment	Registration no.	Da	ate	Validity of registra	ation	Renewal due
9.	Registration under Good	s and Services Tax (GST)				'	
	N	lame of the firm			Registration	no. and de	tails
10.	Rate Chart of Water-Flig	ght/ Fly Boards And Water	Jet Packs A	dventure Act	ivity		
	·	me of the activity			s of the activity		Rate per person

Designation	Name of employee	Certification Agency (NIWS/YAI/RLSS(I)	Nationality
 Water-Flight/ Fly Boards and Water Jet Packs on board licensed operator 	1.		
	2.		
	3.		
	4.		
	5.		
	6.		
	7.		
	8.		
Rescue Boat driver	1.		
	2.		

13. Equipment and accessories:

1.	Details of equipment required for operation of Water-Flight/ Fly Boards and Water Jet Packs Adventure Activity					
	Name of equipment/accessories	Model	Quantity	OEM appr	oved	
i.	Water-Flight/ Fly Boards and Water Jet					
	Packs					
2.	Details of Rescue boat available for Water-	Registering agency	Registration no	. Validity of	Capacity	
	Flight/ Fly Boards and Water Jet Packs			Registration	(Crew +	
	adventure activity				Pax)	
	Name of the rescue boat -					
	#Enclose the copy of the Registration certificate a	nd Certificate of Survey issue	d by PMB/DC (as the	e case may be)		
3.	Details of fire fighting equipment					
4.	Photographs of Water-Flight/ Fly Boards and					
	Water Jet Packs and Rescue boat with safety					
	information board displayed					

14. Area of operation

1.	Details about the proposed Water-Flight/ Fly Boards and Water Jet Packs adventure activity			
	i. Details of permission granted for use of area by the competent authority			
	ii. Area approved by the competent authority-PMB			

5.Safety Audit of Fly Board/ Water Jet Pa	ack activity by the Authorized	Agency nominated	by Directorate of IP&T
		G:	/0 . (d El D 1 177 . L D 1
		Signature of Own	er/Operator of the Fly Boards and Water Jet Packs Name and address
			Contact Tel Number

भारतसरकार

GOVERNMENT OF INDIA

पोतपरिवहनमंत्रालय

MINISTRY OF SHIPPING

नौवहनमहानिदेषालय

DIRECTORATE GENERAL OF SHIPPING

"जहाजभवन"

"JAHAZ BHAWAN"

वालचंदहीराचंदमार्ग

WALCHAND HIRACHAND MARG

मुंबई/MUMBAI - 400 001

Tele: 91-22-22613651-54E-mail: dgship@dgshipping.com

Fax: 91-22-22613655Web: www.dgshipping.com

No. SS/Misc(37)/2003

September 28, 2004

CIRCULAR

Sub: Operations of small vessels of less than 15 (tons) net carrying up to 12 passengers and various types of sports crafts at the beaches on the coast in the open sea conditions.

This Directorate is in receipt of several communications for grant of permission to small passenger launches/ sports crafts, both less than 15 (tons) net for short duration sailing and various types of water sports activities etc. at beaches on the coast / locations failing outside the declared inland water limits.

For such crafts there is no obligation to register under Merchant Shipping Act, 1958, since their net tonnage is less than 15 and they do not operate outside coastal waters. However, considering their area and nature of operation, it is essential that these craft are subjected to certain regulatory controls and they are equipped with sufficient lifesaving appliances, communication equipments etc. Further, it is essential that their activities are properly monitored and sufficient infrastructure (equipment, lifeguards etc.) is provided for timely assistance and rescue in case of the need.

It has therefore been decided to issue following guidelines for the concerned State Government authorities to regulate effectively the operation of such crafts. They are requested to monitor the operations of these crafts in accordance with the guidelines and ensure establishment of required infrastructure like, rescue boats, trained lifeguards, sufficient spare lifesaving firefighting equipment, communication equipment, first aid boxes etc. at all beaches / locations where such crafts are permitted to operate:

A. General (For all Crafts)

1. The operations should be restricted to fair season in calm and settled weather conditions and in day light hours only.

- 2. All the mechanized crafts should be registered under Inland Vessels Act. Other non-mechanized crafts such as wind surfing boats may be assigned an identity number only.
- 3. Crafts of less than 2 NT (Net Tonnage) should not be permitted to operate beyond 1 Nautical Mile (NM) from the shore and crafts between 2NT to 15NT may be allowed to operate upto 3 NM. However, these distances are further subject to local weather conditions and decision of the Port Officer, in this respect.
- 4. The number of passengers should not increase to more than 12 on any craft.
- 5. The crafts should be subjected to annual inspection by Indian Register of Shipping to ensure that they are structurally sound properly maintained and comply with all the requirements stipulated herein as relevant for the craft.
- 6. All the passengers onboard shall be provided with MMD approved life jackets, which they shall wear before boarding the craft.

B. For passenger launches, Para sailing boats and Jet Ski

- 7. All the crafts should be provided with sufficient buoyancy material so that they do not sink even if flooded with water with full complement of persons on board.
- 8. Comfortable seats should be provided for all the passengers intended to be carried on a passenger launch and comfortable seating arrangements should be provided for all other passengers in other crafts.
- 9. The passenger launches and Para sailing boats should be subjected to flooding test, crowding test, inclining experiment, etc. to ensure that they have required stability and will be afloat, if filled with water, with passengers on board and will not capsize in case the passengers crowd on one side. The crafts not complying with the stability requirements should not permitted to operate.
- 10. The crafts less than 2NT, shall be provided with one lifebuoy and the crafts between 2NT and 15NT shall be provided with two lifebuoys. The crafts should also be provided with some rescue quoits, fire buckets, fire extinguisher (4.5 Kg DCP fire extinguisher 1 No. for crafts less than 2NT and mechanical foam fire extinguisher plus 4.5 Kg DCP type fire extinguisher 1No. each for crafts between 2 to 15 NT). However these requirements do not apply to Jet Skis.
- 11.Jet Skis and other crafts provided without board motors shall have automatic engine cut out arrangement in case of crafts capsizing.

C. Para sailing boats

12.It would be preferable to have winch Para sailing boats for normal operations. Otherwise care should be taken for Beach Para sailing, that the operation area is clear of the crowd.

D. Infrastructure at the beaches where such crafts operate

13.In addition to the above, it is essential that some general facilities/equipment is provided at all the locations of such operations/ beaches so that the crafts and the persons in distress can be provided

timely help. For this purpose, it is necessary that there should be minimum one MMD approved type rescue boat provided in the locations where such activities are limited in number (say not more than 6 crafts operate) and for the areas where there is a concentration of large number of crafts than the number of rescue boats should be raised to 2 to 3 (2 for number of crafts up to 15 and 3 above that). In addition, for the purpose of providing guidance, monitoring such activities and providing timely help when a craft is in distress, it is necessary that sufficient numbers of life guards are employed who are given necessary training and are provided with spare equipment such as life jackets, life buoys, buoyant apparatuses, rescue quoits etc.

E. Communication equipment

14. For communication the operators of the small crafts should carry mobile phone and the big crafts in addition should be provided with VHF. Similar facilities should be provided on shore for close monitoring of the crafts with an aim to provide timely help as and when necessary.

For big size crafts (above 2 NT) requiring to undertake operations beyond 3 NM, the additional safety requirements can be prescribed by the Directorate on a case to case basis on receipt of details of the craft and the reasons for going beyond 3 NM.

-sd-(Sudhir Kumar) Deputy Chief Ship Surveyor –cum-Senior Dy. Director General (Tech)

भारतसरकार/GOVERNMENT OF INDIA पोतपरिवहनमंत्रालय/MINISTRY OF SHIPPING नौवहनमहानिदेषालय/DIRECTORATE GENERAL OF SHIPPING

"जहाजभवन"/"JAHAZ BHAWAN"Tele : 91-22-22613651-54

वालचंदहीराचंदमार्ग/W.H. MARG Fax: 91-22-22613655 मुंबई/MUMBAI - 400 001

E-mail: <u>dgship@dgshipping.com</u>
Web: www.dgshipping.com

SS/MISC(37)/2003

04th February, 2010

A&N Tourist Boat Operators Association, 65, Moulana Azad Road, Phoenix Bay, Port Blair, Andamans.

Sub: Circular No. SS/Misc(37)/2003 dated 28.09.2004 – request for Clarification – reg. Sirs,

Reference your letter No. TBO/08-09/309 dated 24.12.2009 on the above subject. This is to inform you that the definition of fair weather season and foul weather season, from MS(LSA)Rules, 1991 as amended which are applicable in the case of Circular No. SS/Misc(37)/2003 dated 28.09.2004, is as follows:-

- 1. "Fair weather season" means:
 - i. in the Arabian Sea, the season beginning on and from the $1^{\rm st}$ June and ending with the $31^{\rm st}$ May and
 - ii. in the Bay of Bengal the season beginning on and from the 1st December and ending with the 30th April.
- 2. "Foul weather season" means:
 - i. in the Arabian Sea, the season beginning on and from the $1^{\rm st}$ June and ending with the $31^{\rm st}$ August, and
 - ii. in the Bay of Bengal, the season beginning on and from the 1st May and ending with the 30th November.

Yours faithfully

-sd-

(Suresh Kumar)

Dy. Chief Ship Surveyor-cum-Sr.DDG(Tech)

Liability Release and Waiver of Claims for Flyboard Operations

PLEASE READ CAREFULLY BEFORE SIGNING. THIS IS A LEGALLY BINDING DOCUMENT.

Participant's Full	Name:		
Date of Birth:	Age:	Phone:	
Address:			
City:	State:	Zip:	
Email:			

1. Assumption of Risk

- I, the undersigned, acknowledge and agree that flyboarding is an inherently dangerous activity that involves the risk of serious injury. I understand that risks include, but are not limited to:
- Falling or being ejected from the flyboard.
- Collisions with watercraft, other participants, or obstacles in the water.
- Injuries from malfunctioning or improperly used equipment.
- Drowning or near-drowning incidents.
- Exposure to environmental hazards, such as strong currents, waves, marine life, or adverse weather conditions.

I am voluntarily participating in this flyboard activity with full knowledge of the risks involved, and I voluntarily assume all risks, whether known or unknown, associated with my participation.

2. Waiver and Release of Liability

In consideration of being allowed to participate in flyboard activities, I, on behalf of myself, my heirs, executors, administrators, and assigns, hereby voluntarily release, waive, discharge, and hold harmless the Flyboard Operator, its employees, agents, contractors, and affiliates (hereinafter referred to as "Released Parties") from any and all claims, demands, or causes of action arising out of or related to any injury, damage, or loss that I may suffer as a result of my participation in the flyboard activity, including claims based on negligence of the Released Parties.

3.Indemnification

I agree to indemnify, defend, and hold harmless the Released Parties from any and all claims, damages, losses, liabilities, costs, and expenses (including attorney's fees) arising out of or related to my participation in the flyboard activity, whether caused by the negligence of the Released Parties or otherwise.

4. Medical Fitness and Emergency Treatment

I declare that I am physically fit and have no known medical conditions or impairments that could be aggravated by my participation in flyboarding. I understand that it is my responsibility to consult a physician before participating in any physical activity if I have any concerns about my health or fitness.

In the event of a medical emergency, I authorize the Released Parties to secure from any licensed hospital, physician, or medical personnel any treatment deemed necessary for my immediate care, and I agree to be responsible for all medical expenses incurred.

5. Rules and Safety

I agree to comply with all rules, safety instructions, and guidelines provided by the Flyboard Operator, its employees, and agents. I understand that failure to adhere to these instructions may increase the risk of injury or death and could result in the termination of my participation without refund.

6.Governing Law and Jurisdiction

This Liability Release and Waiver of Claims shall be governed by and construed in accordance with the laws of the jurisdiction in which the flyboard operation takes place. Any disputes arising under this agreement shall be resolved exclusively in the courts of that jurisdiction.

7. Photography and Media Release (Optional)

I understand that photographs and video may be taken during my participation in flyboarding and may be used for promotional purposes by the Flyboard Operator. I hereby consent to the use of my image and likeness for such purposes.

(Initials)	I consent	Initials)	

8. Acknowledgment of Understanding

I have read this Liability Release and Waiver of Claims and fully understand its terms. I understand that I am giving up substantial rights, including the right to sue, and I sign it freely and voluntarily without any inducement.

Participant's Signature:	Date:	
Emergency Contact Name:	Phone:	
Witness Signature (optional):	Date:	

Pre-Flight Checklist for Flyboard Operation

1. Equipment Inspection:

Flyboard:

- o Check the condition of the flyboard, ensuring no visible damage (e.g., cracks or loose bolts).
- o Inspect boots for tear or damage, ensuring they are securely attached to the board.

Hose:

- o Inspect the hose for any leaks, cracks, or weak points.
- o Ensure the hose is securely connected to both the flyboard and the jet ski.
- o Verify that the hose is free of twists, knots, or blockages.

Jet Ski:

- o Ensure the jet ski is fully fueled and operational.
- o Check the throttle and steering controls for smooth operation.
- o Test the engine and make sure it starts properly.
- o Confirm that the kill switch works and is functional.

2. Safety Gear Check:

Helmet:

o Verify that helmets are available, undamaged, and the correct size for the client.

Life Jacket:

o Ensure life jackets are in good condition and fit properly for the client.

Wet Suit:

o Check that the wetsuit is the correct size for the client and undamaged.

3. Environmental Check:

Weather Conditions:

- o Assess weather conditions such as wind speed, visibility, and wave height.
- o Do not operate in poor weather, including heavy winds, rain, or storms.

Water Depth:

o Confirm the water depth is at least 4 meters to avoid injury in case of falls.

Operational Area:

o Ensure the flyboarding area is clear of other watercraft, swimmers, and

obstacles.

o Use buoys or markers to define a safe flyboarding zone if necessary.

4. Client Preparation:

Briefing:

- o Provide a detailed safety briefing covering equipment, hand signals (up, down, stop), and emergency procedures.
- o Explain how to control the flyboard by shifting body weight and how to maintain balance.
- o Go over the procedure for mounting and dismounting the flyboard.

Health and Fitness:

- o Ensure the client is in good health and physically able to perform the activity.
- o Confirm that the client is not under the influence of alcohol or drugs.

Waiver Form:

o Ensure the client has signed the waiver form, acknowledging the risks involved.

5. Final Pre-Flight Check:

Client Gear:

- o Assist the client in putting on and adjusting the helmet, life jacket, and boots.
- o Ensure client is securely strapped into flyboard boots.

Jet Ski and Flyboard Setup:

- o Start the jet ski and check throttle response.
- o Ensure hose is properly positioned and free of tangles.

Communication:

- o Confirm the client understands hand signals and emergency stop procedure.
- o Conduct a final check to ensure everything is secure and ready for the flight.

Once the checklist is complete, flyboard operation can safely begin.

Tourist Registration Form for Fly-boardingFly-board

<i>y</i>
Participant
Registration
Participant
Information:
Full Name:
Date of Birth:(Must be 18
years or older) Age as on date:
Gender: ☐ Male ☐ Female ☐ Other
Nationality:
Phone Number:
Email Address:
Address:
City: State:
Zip/Postal Code:
Country:
Emergency Contact Information:
Emergency Contact Name:
Relationship to Participant:
Phone Number:
Email Address:

Medical and Fitness Information:

1. Do you have any pre-existing medical conditions (e.g., heart problems, asthma, injuries) that we should be aware of?

If yes, please specify:	
2. Are you currently taking any medications that may affect your abi participate in physical activities?☐ Yes ☐ No	lity to
If yes, please specify:	
3. Do you have any allergies? ☐ Yes ☐ No If yes, please specify:	
4. Can you swim? ☐ Yes ☐ No	
5. Do you have any physical limitations that might affect your ability to ☐ Yes ☐ No If yes, please specify:	o flyboard?
Flyboarding Experience:	
1. Have you participated in flyboarding or any water sports before?☐ Yes ☐ No	
2. If yes, please describe your experience level: ☐ Beginner ☐ Intermediate ☐ Advanced	
Preferred Flyboarding Session:	
Date of Activity:	
Preferred Time Slot: ☐ Morning Session (9:00 AM - 12:00 PM) ☐ Afternoon Session (1:00 PM - 4:00 PM) ☐ Evening Session (4:30 PM - 6:30 PM)	
Acknowledgment: I hereby acknowledge that I have read and understood the safety regular related to flyboarding. I understand the risks involved and agree to constructions provided by the flyboard instructors. I confirm that the provided above is accurate to the best of my knowledge.	omply with the
Signature of Participant: Date:	
Signature of Parent/Guardian (if under 18): Date	:

Office Use Only:

Instructor Assigned:			
Session Confirmed: \square Yes \square No			
Payment Received: ☐ Yes ☐ No Amount:			
Waiver Form Signed: □Yes□ No			

Emergency Contact Information

Name of the Department	Name & Designation of the concerned officers	Telephone / Fax No. (03192)/E-mail
Police Department	i) Superintendent of Police (HQ), Sri Vijaya Puram.	Telephone No: 232244(O) Mobile Fax No. 232244
	ii) SP(D) South Andaman, Sri Vijaya Puram.	Telephone No: 233077(O) Mobile Fax No. 233077
	iii) SP (North & Middle Andaman), Mayabunder.	Telephone No: 273344(O) Mobile Fax No. 273344
	iv) Control Room, Sri Vijaya Puram.	Telephone No:100
Environment & Forest	The Chief Wildlife Warden, Andaman & Nicobar Islands, Van Sadan, Haddo, Sri Vijaya Puram – 744 102	Ph.No. 03192- 233270(O) Fax No. 03192-233549 E-Mail: pccfwl@and.nic.in
Directorate of Shipping Services, A&N Administration, P/Blair	The Assistant Director (Commercial Wing), Directorate of Shipping Services, Sri Vijaya Puram.	234299
	The Assistant Director(Shipping Services), A&N Administration, No.17, Rajaji Salai, Opp. Customs House, Chennai – 600 001	044 - 25226873 044 - 25220841 (Fax)
Deputy Commissioner, Office North & Middle Andaman A&N Administration Mayabunder	Assistant Commissioner,	273208 273620(Fax)
Deputy Commissioner (South Andaman) A&N Administration, P/Blair	i)Assistant Commissioner (HQ)	237825(O) 245444(Fax)
	ii)Control Room	238881 1077
Deputy Commissioner (Nicobar)	Deputy Commissioner (Nicobar), Car Nicobar	265220 E-Mail: ndc@and.nic.in
Sub Division		

Car Nicobar	Asst. Commissioner(HQ), Nicobar	265566 E-Mail:
		ndc@and.nic.in
Nancowrie	Asst. Commissioner, Kamorta	263222
Campbell Bay	Asst. Commissioner, Campbell Bay	264264
Mercantile Marine Department (DG	Sr. Dy.	232530
Vijaya Puram.	iDirector General (Technical)	
Directorate of Health Services, Sri Vijaya Puram.	(Health Services)	233331
	(ii)	
	(iii) Dy. Director (Health)	232797
	iii) G.B. Pant Hospital (Control room)	233473
INS Dhanvantri, Sri Vijaya Puram.	Control room	225062 226092
Port Managemen Board, Sri Vijaya Puram.		237804
Andaman Nicoba Command, Sri Vijaya Puram.	/INICO I	232646
Coast Guard, Sri Vijaya Puram.	Adhikari (RO)	232424
Primary Health Centre Havelock.	, Medical Officer (in- charge)	282382
Havelock Police Station.	Deputy Superintendent of Police	282405
Forest Office, Havelock.	Divisional Forest Officer	282366